

CONFIDENTIALITY POLICY

Paypole Ödeme Hizmetleri ve Elektronik Para Anonim Şirketi ("PAYPOLE provides electronic money and payment services to users within the scope of the Law No. 6493 on Payment and Securities Settlement Systems, Payment Services and Electronic Money Institutions, by prioritizing privacy and security regarding user information.

The website address of www.paypole.com and mobile application of PAYPOLE covers remote access to all kinds of services offered by PAYPOLE.

PAYPOLE undertakes to protect the confidentiality of information acquired from the Users in a respectful manner to their personal rights and within the framework of this "Confidentiality Policy" and the "Clarification Text".

- PAYPOLE takes the necessary security measures on information systems in order to ensure the confidentiality and security of customer information at the highest level and to prevent any unauthorized access to this information, in accordance with the relevant legal regulations it has to comply with.
- PAYPOLE employees have "limited and to the necessary extent" access to this information only within the framework of the "need to know" principle.
- PAYPOLE carries out all kinds of actions regarding the acquisition, use, storage and sharing of user information with other parties in accordance with the protection of personal data and other legislation provisions.
- In this context, any information of the Users is acquired, used, stored for the purposes of providing the Users with a better service experience and fulfilling the obligations clearly defined in the law, and is shared with the third party in the event that support service is received from this third party in order to perform the service.
- User information is not shared with third parties except in cases where the shares are made under the relevant legislation and the consent of the Users.
- PAYPOLE undertakes to ensure that the policies and standards of third parties regarding information security are at least at its own level, in information sharing with third parties, which is carried out as a mandatory stage of the service to be provided to the user or with the consent of the user.
- User information is only processed in accordance with the purposes of fulfilling the service requested by the user and protecting the legitimate interests of PAYPOLE, and is not subject to activities such as marketing and/or product offering that go beyond the

scope of the service request if the user does not have explicit consent. Such messages are sent only to users who have given commercial message permission.

- PAYPOLE will inform the relevant users, as stipulated in the legislation, in the event that personal data is obtained by malicious and unauthorized persons.
- Please find our detailed Clarification Text on the Processing of Personal Data on how User information is processed by PAYPOLE under the “**Clarification Text**” heading.
- Some of our electronic service media may include, in some cases, links to some other electronic media, such as third parties’ websites (out of PAYPOLE). The commitments and policies contained in the PAYPOLE Confidentiality Policy apply only to PAYPOLE electronic service channels and do not cover other third parties’ media. Other electronic media to be visited via link may have different confidentiality guarantees and terms of use specific to them and these terms may provide a lower level of security than those provided by PAYPOLE.
- Accordingly, PAYPOLE cannot be held responsible for the use of User information, ethical principles, confidentiality principles, nature and service quality of third-party electronic media included in our electronic service channels for advertisement, banner, content purposes or any other purpose, as well as for any pecuniary/non-pecuniary damages and losses that may occur in these media.
- PAYPOLE is not responsible for any direct or indirect damages and expenses that may arise because of any interruptions, delays in providing information, computer viruses, system malfunctions during the use of our site and mobile application.
- The copyrights on the information, materials and their arrangement on our website and mobile application belong to PAYPOLE. Again, all copyrights, trademarks, patents and all other intellectual and industrial property rights regarding information and materials other than those belonging to third parties belong to our Company or real and legal persons determined by our Company.
- PAYPOLE reserves the right to change and update the terms and conditions in this legal notice without prior notice.

Each one of our Users who use PAYPOLE service channels shall be deemed to have agreed to the terms specified above.

If you need more information about the PAYPOLE Privacy Policy, you can contact our call center with the number 08506444545 and our other service points.