

Security Information

Protect Yourself From Fraud

Fraudsters try to steal your money after gaining your trust:

Use Paypole only to send money to people you know. Never send money to a person you don't know personally. Fraudsters try all kinds of ways, such as telephone, traditional mail, e-mail and the Internet. They gain your trust, and when they entrap you, they ask you for money, and then they take the money and run away. The scenarios they use to lure you into a trap are constantly changing.

- Fraudsters sometimes encourage people to transfer money. Do not transfer money to a person who asks you to send money to him/her for the following purposes:
 - An emergency you haven't confirmed.
 - Online shopping.
 - Anti-virus protection.
 - A real estate deposit or payoff.
 - A raffle or a claim to win a prize.
 - Paying taxes.
 - Charity donation.
 - Being assigned as a secret shopper.
 - Business opportunity.
 - Credit card or credit fee.
 - Rental property fraud.
 - Bum check fraud.
 - Relationship scam.
 - Resolving an issue related to migration.
- Never share information such as reference number, password, personal data, information, amount, recipient and so on related to the transfer process with third parties.
- Be careful considering that if you are informed that there is a prize that you have won and you are told to pay taxes or commissions to receive this prize, it may be an attempt at fraud. Pay attention to the representatives of the so-called raffle, prize or lottery company, who claim that you need to transfer money to claim it with a bet, because there is a prize you have won. There may be an organization that organizes fraudulent contests that requires you to make a transfer to win a prize in this way, but does not give anything in return.
- Pay attention to people who demand money from you by presenting themselves as a policeman, prosecutor or a public servant on the phone. A public official will never ask you to transfer money by phone.

- when you are told that you inherited from your relatives living abroad, and you are asked for taxes, commissions or money to receive this inheritance; be careful, considering that this may be an attempt at fraud.
- Keep information about your money transfer transactions confidential at all times. If you believe that someone is trying to scam you, please contact the police authorities and Paypole.
- If you make a money transfer, the person you are sending to will receive the money quickly. After the money is paid, Paypole may not be able to refund you even if you are a victim of fraud, except under limited circumstances.
- When using Paypole in the services offered by Paypole Ödeme Hizmetleri ve Elektronik Para A.Ş. (Paypole) :

has the extension "https",
has a green button,
has SSL,

You agree and declare that you have been informed about the issue and that you will be provided with your information with great importance, not taking into account SMS messages that does not include Paypole.

- If you believe that you are the victim of fraud, call the police/police Paypole Hotline on 08506444545.

For your information,
Paypole Ödeme Hizmetleri ve Elektronik Para A.Ş.